

GLOBAL ASSOCIATION of
WOMEN in
payments

EMEA 2023
PROGRAM

APRIL 19-20, 2023

DAY 1: APRIL 19



1:30 - 2:00PM

WORKSHOP REGISTRATION **ENTRANCE ON JOHN CARPENTER STREET**



2:00 - 3:30PM

WORKSHOP
LIBRARY

LEADING YOUR CAREER TO SUCCESS

As the payments sector rapidly evolves, how can women in the industry navigate the everchanging landscape to build and advance their careers? Four executives discuss their career journey, how they utilised networking, mentorship and sponsorship opportunities, the barriers and challenges they have faced, and how they found fulfilment in their careers to propel themselves to new heights.



MODERATOR
CECILIA LEK
*Vice President,
Account
Management
Mastercard*



KATE FRANKISH
*Chief Business
Development Officer
Pay.UK*



CHERYL HURST
*Inclusion &
Diversity Manager
Lloyds Bank*



ARATI KURIEN
*Global Head of
Commercial Card
Product
Management
HSBC*



3:30 - 4:00PM

NETWORKING BREAK **FOYER AREA**



4:00 - 5:30PM

WORKSHOP
LIBRARY

CRYPTO, BLOCKCHAIN & WEB3 - WHAT WILL THE FUTURE OF PAYMENTS LOOK LIKE THROUGH A CRYPTO LENS?

What are the challenges still facing mass adoption? This workshop will explore the current state of play for digital currencies at the height of crypto winter and the ways to mitigate risk and volatility within the industry. How do we encourage more Web3 development and how can big brands and banks use Web3 to heighten the consumer experience and reach a bigger audience?



MODERATOR
DR. RUTH WANDHÖFER
*Chief Curiosity
Officer
GC Partners*



MARTYNA LEWINSKA
*Co-Founder & CTO
Fiat Republic*



JULIA MORRONGIELLO
*Head of Growth
Europe
Zero Hash*



NISHA SURENDRAN
*Citi Digital Assets -
Institutional Lead
for Tokenization,
Metaverse & NFTs
Citi*

OUR SPONSORS AND PARTNERS

GLOBAL SPONSORS

J.P.Morgan

GLOBAL PLATINUM

citi

GLOBAL INNOVATION



GLOBAL LEADERSHIP

AMERICAN EXPRESS

GLOBAL GOLD

Swift

GLOBAL GOLD

us bank | Elavon

GLOBAL GOLD

**worldpay
from FIS**

GLOBAL GOLD



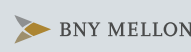
BANK OF AMERICA
GLOBAL SILVER



GLOBAL SILVER

VISA

GLOBAL BRONZE



GLOBAL BRONZE

ingenico

GLOBAL DIGITAL

REGIONAL SPONSORS



barclaycard

PLATINUM

ACI Worldwide
Real-Time Payments

SILVER

CORPORATE CHAPTER SPONSORS

nexi Paysafe:

MEDIA PARTNERS

CITYA.M.



FOLLOW US ON LINKEDIN & TWITTER @WomeninPayments
 #WomeninPayments #WiPEMEA2023



5:00 - 5:30PM

AWARDS REGISTRATION

ENTRANCE OF VICTORIA EMBANKMENT



5:30 - 6:30PM

NETWORKING & AWARDS COCKTAIL

FOYER & GREAT HALL



6:30 - 6:45PM

OPENING REMARKS

GREAT HALL



KRISTY DUNCAN
 Founder & CEO
 Women in Payments



CHARLOTTE DUERDEN
 Chief Customer Officer
 American Express



6:45 - 7:45PM

AWARDS PRESENTATION

GREAT HALL



TRUDY CURTIS
 Managing Director
 EMEA Head of
 Commercial Cards
 Citi



KIRSTY MORRIS
 Managing Director
 of Specialist Sales
 Barclaycard



7:45 - 8:00PM

CLOSING REMARKS

GREAT HALL



KRISTY DUNCAN
 Founder & CEO
 Women in Payments

DAY 2: APRIL 20

WOMEN - DRIVING THE PULSE OF PAYMENTS



7:30 - 8:15AM

REGISTRATION & NETWORKING BREAKFAST

LIBRARY



8:30 - 8:45AM

OPENING REMARKS

GREAT HALL



KRISTY DUNCAN
 Founder & CEO
 Women in Payments



JULIA STREETS
 Founder & CEO
 Streets Consulting
 & Host of DiverCity Podcast



8:45 - 9:15AM

OPENING KEYNOTE

GREAT HALL



SAMANTHA EMERY
 Director,
 Payments Industry and Development
 Lloyds Banking Group

OUR SPONSORS AND PARTNERS

GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



BANK OF AMERICA
 GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS

CORPORATE CHAPTER SPONSORS

MEDIA PARTNERS



PLATINUM



SILVER





9:15 - 10:00AM
GREAT HALL

EXECUTIVE PANEL

Payments are hot! This panel of industry dynamos is driving the pulse of payments as the industry accelerates its shift to digital, and collaboration across FIs, fintechs, and technology providers continues to increase. Join them as they explore the world of payments, and share their secrets to career success in this exciting industry.



MODERATOR
HEMLATA NARASIMHAN
*President Europe
Elavon Europe*



EMMA ALLEY
COO
Moneycorp



KAREN BRAITHWAITE
*Global Head
Transaction
Banking, Barclays*



ANITA LIU HARVEY
*Director, Global
Payments Strategy
Spotify*



EMANUELA SACCAROLA
*Managing Director,
Global Co-Head
of Cross Border
Payments and
Receivables
Citi*



10:00 - 10:30AM

NETWORKING BREAK

LIBRARY



10:35 - 11:15AM
BREAK-OUT SESSION
PAYMENTS INNOVATION
GREAT HALL

ARE CRYPTO & DIGITAL CURRENCIES A VIABLE ALTERNATIVE TO TRADITIONAL PAYMENTS?

Traditional payment companies are increasingly developing crypto products to transfer money, but are these really faster and cheaper? What can we expect from CBDC adoption and will it modernize the banking landscape? Our experts will explore the benefits and challenges of crypto currencies and CBDC adoption for businesses and consumers.



MODERATOR
HANNAH LYNCH
*Product Manager
Blockdaemon*



YESENIIA MARCHENKO
*Head of EU Sales
Trust Payments*



MANON QUILLERE
*Research Manager
FXC Intelligence*



BASAK TOPRAK
*EMEA Head of
Onyx Coin Systems
J.P. Morgan*



MIA VAN
*EMEA Blockchain
& Digital Assets
Lead for Consulting
Services
Mastercard*

LEADERSHIP MASTER CLASS

A four-part Leadership master class and group coaching series designed for professionals who aspire to lead with impact. Each session will focus on shifting participants' mindsets and skill-sets with practical learnings that can be applied right away.



SCAN TO LEARN MORE

OUR SPONSORS AND PARTNERS

GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS



PLATINUM



SILVER

CORPORATE CHAPTER SPONSORS



MEDIA PARTNERS





10:35 - 11:15AM
BREAK-OUT SESSION
 ESG & FINANCIAL INCLUSION
U-02

ACCELERATING DIVERSITY, EQUITY & INCLUSION IN THE GLOBAL FINANCIAL INDUSTRY - WHAT'S NEXT? CAN ESG INITIATIVES HELP DRIVE THE FINANCIAL INCLUSION AGENDA?

Diversity, Equity and Inclusion are a priority for financial institutions around the world, many have the basics in place. But, with an estimated 1.4 billion adults unbanked and a significant number of them women living in rural areas, how organisations can drive concrete progress remains uncertain. This panel will discuss possible solutions, including stimulating cultural change, establishing access through partnerships with mobile network operators, microfinance institutions, payment service providers and banks.



MODERATOR
AKANSHA DIMRI
Founder & Editor-in-Chief
Tech Funding News



MARISSA ELLIS
Inclusion Strategist & Founder of
www.diversily.com



SONIA LUTHRA
Managing Director, UK Data Protection Officer & Head of Data Protection
Societe Generale



MAY Wafa
Head of Sub-Saharan Africa
Financial Institutions
J.P. Morgan



ERIN THORNTON
Real Time Data Analytics
Customer Experience
Swift



10:35 - 11:15AM
BREAK-OUT SESSION
 CAREER & TALENT DEVELOPMENT
U-01

PROGRESSIVE LEADERSHIP IN 2023

This panel will focus on the various aspects of leadership against the current backdrop of uncertainty. With the labour force going through unparalleled changes, new challenges are emerging for organisations to ensure a successful talent pipeline and future. Organisations continue to lack diversity in their leadership ranks, and the overarching shortage of skilled workforce is a major concern. What strategies can be deployed to turn the challenges into opportunities?



MODERATOR
KATY COOK
Head of Treasury & Operations
Nationwide
Building Society



BANA AKKAD AZHARI
Managing Director
Head of Treasury Services EMEA
BNY Mellon



NICOLE ASLING
VP Enterprise Partners
Worldpay from FIS



NICOLA ELS
Managing Director
Commercial Fidelity
International



CLAIRE HOGAN
VP, Head of Global Talent Acquisition
American Express

MY CAREER IN SIX & POM CAFÉ

Listen in to our new podcast series, released every Monday on your favourite streaming app. Join us monthly for a POM Café, an exclusive virtual networking event with other women from the global payments industry.



SCAN FOR POM CAFÉ



SCAN FOR PODCASTS

OUR SPONSORS AND PARTNERS
 GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



BANK OF AMERICA
 GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS



PLATINUM



SILVER

CORPORATE CHAPTER SPONSORS



MEDIA PARTNERS





11:20 - 12:00PM
BREAK-OUT SESSION
 PAYMENTS INNOVATION
GREAT HALL

OPEN BANKING TO OPEN FINANCE - PREDICTIONS FOR THE NEXT 5 YEARS

Does the pace of innovation really mean the disintermediation of banks or is it instead the wake-up call for banks to up their innovative game to gain consumer loyalty? Join this panel of experts as they explore the risks and advantages of an 'open finance' world and what the impacts to the customer will be.



BEN AIER
VP of API Products
Yapily



FLISS BERRIDGE
Co-Founder
Ordo



MODERATOR
NILIXA DEVLUKIA
Chair
Open Finance Association



MARTINA POWER
Head of Software Engineering
ACI Worldwide



11:20 - 12:00PM
BREAK-OUT SESSION
 ESG & FINANCIAL INCLUSION
U-02

CLOSING THE GLOBAL FINANCIAL INCLUSION GAP WHILE SUPPORTING EMERGING & DEVELOPING ECONOMIES

Increasing access to digital financial services and tools is critical to accelerating the rate at which developing economies can move into the formal financial system. How do we support change without losing focus on the welfare of society? With a view towards developing tools required to meet the needs of emerging markets and financially excluded people, this panel will explore the increasing use of digital payment alternatives, continuing with a traditional cash economy and the importance of digital public goods to simplify and drive down costs and increase accessibility to greater financial inclusion.



MARIANNE BREGENZER
Country General Manager
Nexi Group



MODERATOR
KATIE DILAJ
EMEA Market Management Head
Treasury & Trade Solutions
Citi



ADEYANJU PINHEIRO-AINA
Business Analyst
FXC Intelligence



RUFAIDA HAMILTON
Head of Payments
South Africa
Standard Bank of South Africa



MICHAEL RICHARDS
Finance Services
Principal
INFITX



11:20 - 12:00PM
BREAK-OUT SESSION
 CAREER & TALENT DEVELOPMENT
U-01

IS THE "QUEEN BEE" SYNDROME ALIVE & WELL? WE CAN RISE, ONLY BY LIFTING OTHERS

A Queen Bee (QB) is a woman in position of authority who treats other women more harshly than men, purely because of their gender. QB also describes a woman who refuses to share knowledge and tips with other women to help them achieve their own success. The QB Syndrome may also be why women typically find it more stressful to work for female bosses. Powerful and successful women should ALWAYS be willing to help other women on their climb. There is room for us ALL at the top. These panelists discuss their own experiences of QB and the women who did go out of their way to lift them up.



NATASJA BOLTON
Client Engagement Manager
VikingCloud



MODERATOR
CANDICE PRESSINGER
Director Customer Data Security
Elavon Merchant Services



ALISON LIVESEY
Managing Director
EMEA Commercial Banking Head
J.P. Morgan

OUR SPONSORS AND PARTNERS

GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS



PLATINUM



SILVER

CORPORATE CHAPTER SPONSORS



MEDIA PARTNERS





12:00 - 1:00^{PM}

LUNCH

LIBRARY



1:00 - 1:30^{PM}
GREAT HALL

THE CHANGING FACE OF PAYMENTS: WHERE ARE WE GOING AND DO WE LIKE IT?

The face of payments is rapidly changing - it's younger, bolder and open to innovation. Welcome to the world of Gen Z, the fastest generation in history to adopt new technology and shake up retail and banking services like never before. This panel of leaders unpack some of the most influential innovations inspiring the younger generation to embrace new ways of payment and the need to understand their tastes and preferences to create future proof payments strategies. From artificial intelligence, "pay as you use", data and digital identity capabilities, to interactive video and Metaverse shopping, this expert panel explores the biggest trends making headway in payments and how innovation can mitigate security challenges.



MODERATOR
MARIA CAMPBELL
COO
Griffin Bank



SUSANA DELGADO
Managing Director
Global Head of
Consumer & SME
Payments Strategy
Swift



ALISON LIVESEY
Managing Director
EMEA Commercial
Banking Head
J.P. Morgan



NICOLE OLBE
Managing Director
of Payment
Partnerships
Barclaycard
Payments
Barclays



SOPHIA QURESHI
Director of
Consulting Services
Featurespace



1:35 - 2:15^{PM}
BREAK-OUT SESSION
PAYMENTS INNOVATION
GREAT HALL

HOW TO ENABLE GLOBAL INSTANT & FRICTIONLESS PAYMENTS

Digital transformation is changing the way the world works. Consumers and businesses want seamless, real-time experiences for all their payment needs. While new methods of payment create opportunities, they also pose challenges. This panel of experts will explore ways to avoid the emergence of digital islands; manage fraud prevention, KYC, AML and how different platforms can work cross-border, dealing with different regulatory jurisdictions and FX. They will also discuss how interoperability can best be coordinated at a global level.



MODERATOR
SASKIA DEVOLDER
MD
Strategy Cross-border
Payments
Swift



VICTORIA CLELAND
Executive Director
Payments
Bank of England



HOLLY COVENTRY
VP, International
Open Banking
Payments
American Express



SIMONE LÖFGEN
Global Head of
Payment Platforms
Managing Director
Commerzbank AG
Corporate Clients &
Treasury Platforms



MICHÈLE ZAQUINE
Director, Head of
Propositions &
Commercialisation
Europe, Global
Payments Solutions
HSBC

OUR SPONSORS AND PARTNERS

GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS



PLATINUM



SILVER

CORPORATE CHAPTER SPONSORS



MEDIA PARTNERS





1:35 - 2:15PM
BREAK-OUT SESSION
 ESG & FINANCIAL INCLUSION
U-02

THE JOURNEY TO CORPORATE SOCIAL RESPONSIBILITY - NAVIGATING THE SEA OF ESG THEMES AND REGULATIONS

This panel of experts will explore the complex set of ESG themes and associated financial regulations firms are navigating to decide how to implement global solutions that make sense for their business and deliver on their ESG and financial inclusion obligations. Corporate social responsibility (CSR) has much to offer, from learning how our payments impact the environment, to getting involved with our community and local charities along with extending to look at the broader wellbeing of our community.



MODERATOR
SHERREE SCHAEFER
Chief People & Culture Officer Pay.UK



AISLING DOYLE
European Head of Change & ESG Elavon Financial Services



MEABH MAGUIRE
Global Commercial Head CR2



AMANDINE SERVOTTE
ESG Lead – Central Europe Mastercard



1:35 - 2:15PM
BREAK-OUT SESSION
 CAREER & TALENT DEVELOPMENT
U-01

IMPOSTER SYNDROME - REINVENTING CAREER ADVANCEMENT & THE ONGOING BATTLE WITH OUR INNER CRITICS

There is no time like the present to master the art of career and leadership advancement. But, at some point, many of us have suffered from impostor syndrome: believing we are not as competent as others, are undeserving of our position and fear being discovered as a fraud. This panel will discuss how impostor syndrome presents itself, how to cope with our own insecurities about success, and how to support or mentor others who may be experiencing it.



MODERATOR
LILY WOI
Culture Change & Executive Leadership Coach Lily Woi Coaching



IAN BUTLER
Head of Product Management Elavon



CHRISTOPHER HARRIS
Vice President Open Banking Mastercard



SANDRA MIANDA
Founder & CEO Paypr.work



2:15 - 2:45PM

NETWORKING BREAK

LIBRARY



2:45 - 3:45PM
GREAT HALL

THE METAVERSE GAME SHOW

An interactive and entertaining opportunity to test our knowledge, and learn more about the Metaverse! The Metaverse is at a crossroads where technology, imagination, entertainment and digital economy come together in an interactive and immersive environment. As fintech and payment innovation experts' partner to create real-time customer journeys in the Metaverse, we are all now students learning about a parallel universe, VR, AR, avatars, holograms, and new experiences and activities we can have without ever leaving home.



GAME SHOW HOST
NATHALIE OESTERMANN
COO Outlier Ventures



CAROLINE HUGHES
CEO Lifetise



VERONICA KORZH
CEO & Co-founder GeekPay



DEBBIE SUTTLE
SVP Mastercard Direct Services

OUR SPONSORS AND PARTNERS

GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



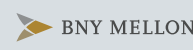
GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS



PLATINUM



SILVER

CORPORATE CHAPTER SPONSORS



MEDIA PARTNERS





3:45 - 4:15PM
GREAT HALL

ECONOMIC OUTLOOK: THE COST OF LIVING CRISIS: WHAT DO CONSUMERS & BUSINESSES WANT FROM US RIGHT NOW?

2022 brought numerous hurdles, including soaring energy costs and environmental challenges which presented conflicting priorities for businesses and governments alike. What changing needs and behaviours are we seeing from customers during these challenging economic times? Opportunities like ESG investing continue to gain momentum, especially for the 1.4 billion adults who remain unbanked [source: World Bank, Jul 2022]. This panel of experts will explore new technology, brands across industries that have shown up for their customers and how to shift from promise to purpose and better serve under-banked and unbanked customers around the world.



MODERATOR
LISA SCOTT
CEO of Europe Banked.com



HANNAH BERNARD OBE
Head of Business Banking Barclays



MERUSHA NAIDU
Global Head Network Partnerships Paymentology



SHANTARRAE TALBOT
Head of Global Payment Solutions Bermuda HSBC



SOPHIE WADSWORTH
Trends & Advisory EMEA J.P. Morgan Payments



4:15 - 4:45PM
CLOSING KEYNOTE
GREAT HALL

CLOSING KEYNOTE: BYE BYE TRADEFI - DEFI AND WEB3 IS THE FUTURE

In this engaging and informative session, Marieke Flament, CEO of the Near Foundation, discusses how the promises of crypto and Web3 are being delivered while the banking system is further weakened by the aftermath of SVB, Silvergate, Credit Suisse and others. While crypto has had more of its fair share of crisis- from the fall of FTX and Terra/Luna to Celsius and Three Arrows Capital - Marieke will show that DeFi is continuing to grow - bigger, better, stronger - with usability and real use cases on the rise.

Make no mistake, DeFi is here to stay - and the future of payments will be shaped by the developments of this financial model. Using examples of existing partnerships with Near - the world's first Blockchain Operating System for Web3, Marieke will showcase some big milestones for her sector. She will also discuss the opportunities and challenges of transitioning consumers from Web2 to Web3 services, and how the Web3 ecosystem is breaking down barriers to attract mass adoption.

This is an informative and hotly anticipated discussion that shouldn't be missed!



MODERATOR
MARIEKE FLAMENT
CEO Near Foundation



4:45 - 5:15PM
CLOSING REMARKS
GREAT HALL



KRISTY DUNCAN
Founder & CEO Women in Payments



5:15 - 7:00PM

NETWORKING COCKTAIL GREAT HALL

OUR SPONSORS AND PARTNERS
GLOBAL SPONSORS



GLOBAL PLATINUM



GLOBAL INNOVATION



GLOBAL LEADERSHIP



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL GOLD



GLOBAL SILVER



GLOBAL SILVER



GLOBAL BRONZE



GLOBAL BRONZE



GLOBAL DIGITAL

REGIONAL SPONSORS



PLATINUM



SILVER

CORPORATE CHAPTER SPONSORS



MEDIA PARTNERS

